ABOUT US
Learn more about us and the way we work

WWW.FUTURE-PROCESSING.COM
FUTURE PROCESSING - YOUR TECHNOLOGY PARTNER

JAROSŁAW CZAJA
Founder & CEO

Since 2000, our experienced and competent team, which currently consists of over 900 people, has helped our customers from around the world to change their business for the better.

As a technology partner, we provide our clients with comprehensive solutions at every stage of the software development process. From an analysis of needs and a product design, through development, to maintenance services and technical support.

What makes us stand out against others is our experience and in-depth knowledge of many sectors, as well as the possibility of providing hardware solutions, for which our daughter company, FPInstruments, is responsible.

We are committed to building long-term relationships based on trust and generating numerous benefits for both parties. We are a Polish company located near very good technical universities, which provides us with access to the best specialists.

INDUSTRY RECOGNITION

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PARTNERSHIPS AND MEMBERSHIPS

| ![British Polish Chamber of Commerce](image) | ![APRLOGIC](image) | ![Microsoft](image) |

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**LEARN ABOUT WHO WE ARE AND HOW WE WORK**
1. WHAT DO WE DO?

WHOLE SOFTWARE DEVELOPMENT CYCLE

Our team offers support at every stage of the software development process:

- Analysis of needs and product design
- Customised software, web, mobile, desktop and embedded applications
- Support & Maintenance - maintenance services and technical support

MORE THAN JUST A SOFTWARE DEVELOPMENT COMPANY

We have the competence that allows us to support you at every stage of implementation of your project.

Our team includes not only developers, software testers and architects, but also experienced business analysts, UX/UI designers, project managers, experts in software security and algorithms.

Their experience, extensive expertise and problem-solving skills guarantee our customers the best solutions.
1. WHAT DO WE DO?

MACHINE LEARNING

Machine learning is a method of data analysis relying on identifying patterns in very large data sets in order to acquire knowledge of them, understand their meaning and obtain answers to the posed questions.

Engineers from Future Processing have been developing competencies in the field of machine learning for years, successfully applying this knowledge in the areas of medical imaging, quality assurance, co-creation of smart cities or for commercial purposes.

We can help our clients with:

- evaluation and analysis of data sets,
- model training,
- delivery of the algorithm,
- evaluation of precision,
- estimation of risk,
- assessment of results.
1. WHAT DO WE DO?

CYBERSECURITY

At present, cyberattacks are one of the most important threats to companies’ security, causing increasing disturbances of their operations.

According to the Internet Security Threat Report of 2017, **over the last eight years**

MORE THAN 7.1 BILLION IDENTITIES HAVE BEEN IN DANGER.

To avoid consequences of these violations, organisations must adopt a proactive security strategy and include it in the company’s culture.

Our cyber security experts keep up with the latest technologies, techniques and tools to offer the highest quality consulting services to our clients. Our experts have globally recognised certifications in the field of security in IT.

WHAT DO WE OFFER??

- Management of the Secure Development Lifecycle (SDL)
- Assessment of web application security
- Penetration tests
- Practical security training for software developers
1. WHAT DO WE DO?

ANALYSIS AND DESIGN

Analysis and Design is a service thanks to which our clients’ ideas and needs are analysed by our experts who transform them into the most appropriate, useful and intuitive IT solution.

Our business analysts, usability designers, system architects and graphic designers design comprehensive solutions taking into account business objectives, technological capabilities and users’ needs.

Do you have outdated IT systems or processes that require automation and you do not know where to start?

WE CAN HELP YOU!

HOW ARE WE GOING TO WORK WITH YOU?

Using various techniques, we will carry out a comprehensive analysis of your business. **We will:**

- Listen
- Observe
- Analyse
- Visualize
- Test
- Engage the users

*most of all!*
1. WHAT DO WE DO?

INTERACTIVE VISUALISATION SERVICES

Virtual, augmented and mixed realities as well as 3D technologies can be applied in almost every field – from marketing, education, medicine to engineering. They can be used to present products or for education and training purposes, e.g. for employees operating industrial machinery, in respect of OHS rules.

Below we present some of typical applications of the visualisation technologies we offer:

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1. WHAT DO WE DO?

INDUSTRIES

Over the 18 years of our operation, we have cooperated with organisations from many industries - from automotive, medical, fin-tech industries to Smart Cities and non-governmental organisations.

As a technology partner of these organisations, we had an opportunity to learn about not only the specificity of their operations, but also the problems they face on a day-to-day basis.

This allowed us to gain experience and domain knowledge, thanks to which our customers achieve real savings and the high quality of the services we provide.

By entrusting us with their IT projects, our customers can focus on the primary areas of their operations, gaining an advantage over their competition.
CIVICO is a solution that allows you to transform traditional monitoring into an Intelligent Monitoring System.

Thanks to the use of artificial intelligence-based elements, CIVICO independently identifies suspicious or prohibited behaviours and raises an alarm to the camera operator with unprecedented accuracy.

Intra is an intranet portal based on the SharePoint platform.

Intra increases the effectiveness of internal communication and helps to involve employees in the company’s life.

Moreover, Intra helps to manage the company effectively and improves the performance of everyday organisational activities.

SmartFlow is a tool for intelligent management of a water supply network, which collects data from sensors located in the city area.

Thanks to the implementation of SmartFlow, water supply failures are shorter and generate smaller losses.

SmartFlow helped Wrocław to save 500 million litres of water in 2016 alone.
1. WHAT DO WE DO?

OTHER ACTIVITIES

DAUGHTER COMPANIES

Adaptive Vision

Future Processing’s clients can be supported by the services offered by our daughter company, Adaptive Vision, which develops high-quality software for vision systems that does not require programming skills.

Adaptive Vision also acts as a supplier of specialised software and as a team of programmers supporting the activity of machine manufacturers, system integrators and end users.
In such areas as embedded systems and the Internet of Things (IoT), we are supported by our subsidiary, FP Instruments, recognised for innovation as well as research and development.

FP Instruments offers a wide range of services, including design and development of embedded systems, design of devices and casings, serial production and prototyping as well as technical support at every stage of the product life cycle.
THE FP SPACE CONSORTIUM

FP Space is a consortium consisting of three companies: Future Processing, FP Instruments and KP Labs. Its purpose is to support the space sector by providing services in the field of development of high-quality software and hardware.

The team operating within the FP Space consortium includes the best specialists from all three organisations, each of them bringing in unique knowledge and skills.

The role of Future Processing is, among other things, to develop applications for Earth observation.
2. HOW DO WE OPERATE?

OUR MISSION

We create technology solutions that empower people and organisations to realise their full potential and make a positive contribution to human life.

THE FUTURE WAY

Our distinctive way of working that allows our customers to achieve the best results.

The Future Way is our proven project implementation strategy that shows our approach to technology partnerships and what you can expect from us.

IT IS BASED ON FIVE VALUES:

AGILITY

We adjust to your business, not the other way around. Our projects are usually carried out using agile methodologies. We are also distinguished by our flexibility in cooperation with customers.

INNOVATION

We constantly monitor the technology market and seek to innovate everything we do – from our services and products to searching for innovation through R&D projects. We are up-to-date with technological novelties, which is primarily to our customers' benefit and to the benefit of their businesses.

PARTNERSHIP

We develop long-term, trust-based relationships with clients. Over 70% of our profits come from customers who have been with us for 3 years or even longer. Partnership additionally means joint venture opportunities offered to our clients.

QUALITY

We ensure you get a quality solution matched to your needs. Quality is not only a key element of the Future Way strategy. It is also one of the fundamental values on which Future Processing’s philosophy is based and which manifests itself in all our operations.

EXPERTISE

Our knowledge and experience help us succeed and minimise risk in client projects. Expertise is the people and their knowledge – the knowledge of various technologies, programming languages, methodologies and sectors. We are very proud to employ some of the best IT engineers in the country.
ISO CERTIFICATES

WE HOLD AN ISO 27001:2013 CERTIFICATE (INFORMATION SECURITY MANAGEMENT).

When it comes to quality management systems for medical devices, we can boast an ISO 13485:2016 certificate. Moreover, we are aware of the ISO 14971 and IEC 62304 standards.

2. HOW DO WE OPERATE?

MORE THAN JUST IT OUTSOURCING

We help our customers solve business problems using technology.

Cooperation with our company means:

A scalable team working for you, or support for teams working in the customer’s company. We may even train or recruit new team members should you need additional people or technology skills,

and this will help you to

analyse your plans, create and implement new software at lower costs or accelerate the development of the existing system

and...

this will also help you to move towards innovation and changes that will guarantee you advantage over competition.

Our experience and continuous improvement of our business processes translate into a mature IT project management system tailored to the model of cooperation selected by the customer.
3. WHAT DO OUR CUSTOMERS SAY ABOUT US?

“Future Processing delivered a high quality solution that helped improve and simplify our processes. It is now easier to perform our daily tasks, which increases our productivity. I think it is safe to say that the software makes it possible for us to handle our business better in the areas of the company where the solutions are used.”

——

Przemysław Łuniewski, Collaboration Platform Architect, Tenneco

“Future Processing has been our partner for over 10 years. We have managed to build what we had assumed from the very beginning – a partnership based on trust and good work, which is great.”

——

Owen Griffith, Managing Director, Parkeon

“I have no hesitation in recommending Future Processing to other IT companies.”

——

Simon Rider, Group Marketing Director, HAS Technology Group

“Freedom from Torture has been delighted to work with Future Processing on this project and in further developments of our client’s database, which has vastly improved our data processing and reduced requirements on staff time. They are always helpful and very professional, we would highly recommend them.”

——

Rocio Roberts, Director of Finance and ICT, Freedom from Torture

“What Future Processing brought to us was new knowledge and new dimensions in understanding the way that we wanted to take software products to market. The way that my team has worked with the Future Processing team has been an absolute
pleasure, and I think that they would all back me up with that, so it’s been great to work with you guys.

—

**Graham Perry**, Business Unit Director, iSite (part of Styles & Wood Group)

We chose Future Processing as development partner for a Java-based project that helps property managers to manage real estate effectively. The collaboration is a full success, especially because of the very good communication, the expertise and velocity of the team combined with the experience of Future Processing’s User Experience engineers.

—

**Dr. Sacha Reis**, Director Corporate IT Product Management, ista

We are satisfied with the cooperation with Future Processing. We were positively surprised by the amount of human resources, time and power that were dedicated to mPay.

—

**Maciej Orzechowski**, CEO, mPay

We are very happy with the services provided by Future Processing. Their knowledge and skills have helped us, in a very short time, to deliver a solution to our clients which allows them to fulfil their tax obligations. What is more, a strong engagement and an excellent quality of the Future Processing programmers have allowed 100% of our clients to upload documents required by the Ministry of Finance on time.

—

**Paweł Dziwiński**, Unit Manager SAP Finance, Plaut

We feel that we can rely on Future Processing to deliver the right solutions. We have worked together for many years and we do see tangible results. During our cooperation, Future Processing also came up with ideas which were well received in TechSoup.

—

**Michał Szwarc**, Senior Director – Head of Global Operations, TechSoup
I would definitely recommend Future Processing to other clients. We’ve had a valuable insight into SharePoint potential and what you have achieved through this within your own company (...). We hope this is first of many processes to be automated and we hope to be working with Future Processing soon again.

Krystyna Adamek, Continuous Improvement Manager, Steer Davies Gleave

Our relationship with Future Processing can be without a doubt called a partnership since we felt like a part of their team. We wouldn’t change a thing if we were to enter the cooperation again.

Rickard Lindstrom, Development Manager, Time Care

Future Processing are very much like an extension of our own team. It has helped us make huge strides on our solutions and to achieve a core system that we can depend on and base our business on moving forwards as part of our strategy.

Barry Duncan, Group IT Director, Marston Holdings
OUR BEGINNINGS

Our company was established in 2000 by Jarosław Czaja, who remains its CEO to this day. Our history is created, most of all, by our team that currently consists of over 900 people and is still growing, and by our customers, for whom we have implemented many interesting projects. Over eighteen years of operation, we have gained knowledge and experience, which we share during industry events we organise.

FUTURE PROCESSING IN NUMBERS:

- **Over 70% of** our profits come from customers who have been working with us for 3 years or even longer.
- **We've worked for around 150 clients** from all over the world, completing over 500 projects.

SEE HOW OUR TEAM HAS GROWN!

- Established in 2000 by two people
- Team of over 900 in 2018
4. MEET OUR TEAM

THE FUTURE PROCESSING TEAM

We are a group of enthusiasts who approach every task and challenge relating to ambitious and innovative projects with passion.

Our team includes a great number of highly qualified specialists. In practical terms, it is confirmed by the satisfaction of our demanding customers, which is evidenced by long-standing cooperation.

Our engineers’ competence is proved by numerous certificates issued by leading organisations and examination centres. These are, in particular, program development skills (Microsoft technologies, Java, PHP), software testing (ISTQB) and management technologies (Scrum, PRINCE2).
4. MEET OUR TEAM

OUR INITIATIVES

Our employees constantly develop their skills and are willing to share their knowledge with others during leading industry events we organise. Simultaneously, they acquire knowledge useful in projects implemented for our customers. **We organise, among other things:**

**Quality Excites**

Quality Excites is a nationwide conference on software quality, dedicated to the professionals who use the newest technologies and the best practices.

**Future Dev Day**

Future Dev Day is a free programming conference. Each of its five past editions gathered an increasing number of participants, and its subject area expanded as did the competences of the engineers from Future Processing.
Deadline24 is a team programming marathon for algorithms from around the world who are not afraid of challenges. The marathon was organised by Future Processing between 2009 and 2018.

DPTO, or Good Practices of Software Development, is a cycle of lectures and workshops organised by Future Processing under the FP Academy project, in cooperation with local universities.

Future Motive is a technology conference focusing on the practical application of technology in the automotive sector. Its first edition took place in 2018.
We constantly strive to increase our competencies, that is why we have the FP Academy – a special training unit at our company that coordinates activities related to our development. Thanks to it, our people have the opportunity to participate in courses and industry workshops, in order to gain additional skills.

FP Academy is also responsible for individual development plans of our people.

- 173 internal training sessions per year
- 344 external training sessions per year
- 64 in-house trainers who conduct training sessions
4. MEET OUR TEAM

WE COOPERATE WITH UNIVERSITIES

Since the very beginning of our company, we have made it our principle to cooperate with places that help people grow and develop in their dream fields.

Within the framework of our cooperation, we funded IT laboratories at the Silesian University of Technology and the University of Silesia. We equipped the labs with modern equipment and specialised Adaptive Vision Studio software for designing computer vision algorithms created by the engineers from Future Processing.

What is more, we share our knowledge during a series of lectures and workshops called DPTO (Best Software Development Practices).

In 2014, in cooperation with the University of Silesia, we have launched first in Poland Quality Assurance specialisation.
4. MEET OUR TEAM

WE HELP OTHERS

The passion and commitment of our team manifest themselves in the activities we undertake for the benefit of local communities.

We are volunteers in charity events, we have already helped, among others, the ‘Świetlikowo’ hospice and the ‘Bez Tajemnic’ Foundation. We regularly donate blood and every year we join the Noble Box project which aims to provide aid to struggling families during Christmas. So far, we have raised almost 70,000 PLN for the initiative.

Together with our business partners, we carry out projects in the areas that are a key to the fulfilment of our vision.

We are currently running a medical research project, the aim of which is advancing the diagnostic efficiency of dynamic contrast-enhanced imaging in personalised oncology. We have also created software which optimises the use of water, a system that supports intelligent city monitoring and a system preventing food waste in the UK, as well as many, many others.

In 2017, our #fitpochytani campaign helped us support, among other things, the ‘Świetlikowo’ hospice – a local day care centre for children.
4. MEET OUR TEAM

FPARK

In 2010, in order to provide comfortable working conditions, we started building the FPark – our technological park, which currently consists of four interconnected buildings and, once completed, will accommodate our entire team.

Apart from the office space, there is also a library, a kindergarten for employees’ children as well as rooms designed for relaxation and entertainment.

In 2014, in the Future Three building, we opened the Progress Bar, which includes a restaurant, a gym and a SPA centre.

Enjoy a virtual walk around FP:
www.future-processing.com/about-us/location/fpark
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