

## Challenge

The client's processes, applications, and databases became outdated and none of the existing off-the-shelf products could meet their specific needs, so they needed a bespoke and flexible system consisting of integrated modules.



## Approach

Through a close partnership and consulting approach we designed, created, and implemented the brand-new PFC and COS systems now used globally at Nexteer's prototype facilities.

*I'm able to show the PFC process to our customers and they are very happy with it, and the same is true when we have our annual outside audits – **the auditors have been very impressed with the process and with what we have changed over the years.***



**Timothy Spann**

Business Process Coordinator,  
Nexteer Saginaw Prototype Center

## Result

Our client made a significant step towards the full digital transformation into a paperless facility. The processes are greatly optimized and as much as 83% less time spent on activities that would normally take longer than half an hour. All data is stored, managed, and accessible through the new modules integrated with each other, which improves the company's performance and facilitates daily work.

*"I specifically sought a mature company that we could feel confident in assigning work to them and receive work to our standards. They've shown to be capable of completing work to our standards."*



**CTO**

Nexteer Saginaw Prototype Center



**83% less time**

spent on activities that would normally take longer than half an hour



**26 manufacturing plants**

4 technical and software centers and 13 customer service centers across 6 continents.